



## LawnDoodles Weather, Holiday & Lock-out Policies April 2017

### Inclement Weather Policy

Do we scoop in the rain and snow? Absolutely! Rain is just a fact of life here, so we'll still keep your yard poop-free even if the doodles are pretty sloppy. Snow can impair our services - because we can't find new doodles if they're covered by fresh snow, but we'll still look for them. Dogs usually have predictable patterns for leaving their waste, so more than likely we'll be able to find most of it. Rest assured that when the snow melts, we'll get all of the doodles we might have missed. Occasionally, when the weather is REALLY bad and we can't get our vehicles around in the snow and ice, we'll reschedule your service to the earliest possible date. Notices of postponement will be listed on the [Customers Page](#) of our website [www.LawnDoodles.com](http://www.LawnDoodles.com) and on Facebook. In the event of a missed visit please notify us if you scoop the area yourself. If you scoop the area, we will credit your account.

### Holidays and Vacations

We take the following Holidays off: Memorial Day, July 4th, Labor Day, Veteran's Day, Thanksgiving, and a week for the Christmas/New Year's Holidays. Occasional Days may be needed for personal appointments that can't be scheduled after regular hours. Because we will be picking up two weeks of doodles when we return, there is no credit for holidays unless you scoop your yard yourself. If you are leaving town or don't need us to scoop your yard at any other time, please go to the [Customers Page](#) on [LawnDoodles.com](http://LawnDoodles.com) and specify the week(s) that you would like to skip the service. Please give us at least 24 (twenty-four) hours notice before your regular scooping day.

### Lock-Out Policy

We don't like to break and enter, and we really don't like to get bitten . . . so if this is the first occurrence, we'll leave notice we were there and reschedule. If it happens a second time, you will be charged for a week's service. LawnDoodles services will be scheduled on a specific day - but not necessarily a specific time - unless we make other arrangements.

If you have any questions please contact us via email  
[service@lawndoodles.com](mailto:service@lawndoodles.com)

Or call anytime 1-888-2-SCOOPY